

StonePeak Ceramics, Inc.

Warranty

StonePeak Ceramics, Inc. warrants that its products meet or exceed the performance specification outlined in ANSI A137.1-1988.

Our goal is to produce first quality products through our state-of-the-art facility located in Tennessee.

Our products should be examined prior to installation.

Residential Warranty

Subject to the terms of this warranty, any products that fail due to a manufacturing defect will be replaced, not re-installed, provided written notice of the manufacturing defect is given and acknowledged prior to installation per our General Terms and Conditions of Sale. We will not be responsible for any costs of labor, installation or removal of our products.

Commercial Warranty

This warranty will cover our products purchased by a commercial user for up to 18 months from the date we ship the products. Certain factors, however, are beyond our control, including installation of our products, structural design and environmental conditions. Accordingly, we cannot accept responsibility for the performance of our products purchased by a commercial user after they are installed.

We do not warrant that our glazed and unglazed porcelain will not scratch, chip or show signs of wear.

We make no implied warranties of merchantability or fitness for a particular purpose or any other warranties, express or implied, except as otherwise set forth above. Under no circumstances shall we be liable for incidental or consequential losses, damages or expenses, directly or indirectly arising from the sale, handling or use of our products.