

Stonepeak Ceramics, Inc.  
Corporate Headquarters  
720 N Franklin St., Ste 500  
Chicago, IL 60654 US

Production Plant  
238 Porcelain Tile Dr.  
Crossville, TN 38555 US

Subject: 24x48" Packaging Improvement

15 September 2024

Dear Valued Customers,

With a strong commitment to enhancing the safety of handling our products, we have been working on a packaging change that will positively impact our offerings.

We have been transitioning all U.S. made porcelain surfaces sized 24"x48" from a packaging configuration of 4 pieces per box to a more streamlined and secure solution utilizing 2 pieces per cardboard box.

New packaging and pallet configuration will be as follows:

- Pieces per Box: 2
- Square Feet (SF) per Box: 15.5
- Boxes per Pallet: 35
- Square Feet (SF) per Pallet: 542.5

The new pallet configuration will also feature an 'H shape' where the majority of the boxes are stacked horizontally and only the edges vertically, making it easier and safer to handle.



These changes not only ensure the utmost safety of our products but also facilitate easier handling throughout the entire supply chain.

Your understanding and collaboration throughout this transition are greatly appreciated. Together, we can continue to enhance our products and processes to better serve your needs.

Please do not hesitate to reach out to for any question you may have.

Thank you for your continued support,



Hector Narvaez,  
Executive Vice President  
Stonepeak Ceramics